NTRglobal Launches NTR Cloud at Gartner Symposium/ITxpo 2011 in Barcelona
NTRglobal Showcases Help Desk and ITSM Solutions at Event

Dallas, Texas, November 2, 2011 – NTRglobal, a specialist in cloud-based help desk and ITSM delivery systems, today announced its participation at the Gartner Symposium/ITxpo 2011, one of most important industry events aimed at CIOs and top IT decision makers. The 4-day conference will attract more than 3,400 senior IT professionals from 60 countries to analyze the evolving role of IT and the increasing importance of end users as drivers of IT innovation.

The event will feature NTRglobal CEO Gilles Samoun, who will officially unveil the NTR Cloud platform. During his presentation, Samoun will examine how global organizations can optimize operational efficiencies with remote connectivity technology.

Explained Samoun, "The Gartner Symposium/ITxpo provides the ideal venue for the European launch of our NTR Cloud platform, which includes secure help desk and ITSM bundles specifically designed to adapt to evolving IT environments."

The NTR Cloud platform includes NTR Cloud for Help Desk, a remote customer desktop and support solution, and NTR Cloud for ITSM, an IT management system that tracks, monitors and rapidly resolves issues from a central dashboard. NTRglobal's open API also helps companies improve their customer support delivery by enabling them to easily extend the functionality of their legacy applications.

Since Samoun's appointment in 2009, NTRglobal has reengineered its product offering to focus on cloud-based solutions that deliver proven ROI while guaranteeing enterprise-class security and privacy through multilevel security safeguards. NTRglobal solutions are backed by a worldwide network of ISO 27001-certified data centers and relay servers that optimize connectivity and support international regulations, including Sarbanes-Oxley, HIPAA and US-EU Safe Harbor privacy principles.

The Gartner Symposium/ITxpo 2011, scheduled from November 7 to 10 at the Barcelona International Convention Centre, will feature 300 sessions, workshops and roundtables that focus on industry trends, delivering business value through IT and the implications of fast-evolving technologies. NTRglobal will exhibit in Booth 4 in the Emerging Technologies Pavilion.

About NTRglobal

Millions of users worldwide rely on NTRglobal's modular, cloud-based solutions. The NTR Cloud integrates seamlessly with MSPs, enterprise help desks and software partners to deliver global IT management, automation, remote access and support services. Data transfer and storage are protected through the extensive NTRglobal SSL network and ISO 27001-certified data centers located across the Americas, EMEA and Asia Pacific.

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